



Our superfast Fibre Optic Broadband services offer download speeds of "up to 40Mbps" and upload speeds of "up to 10Mbps". As a business, these superfast broadband services will ultimately allow you to do more, faster. You will be able to access critical business applications faster, collaborate quicker with your customers and suppliers and upload Internet pages in seconds.\*

## FIBRE BROADBAND SERVICES

For larger businesses please ask about our SDSL and leased line solutions.

	Fibre Active	Fibre Pro	Fibre Office	Fibre Office+
<b>Monthly Fee (ex VAT)</b>	£35.00	£43.00	£60.00	£70.00
<b>Downstream Speed*</b>	up to 40Mbps			
<b>Minimum Downstream Speed**</b>	12Mbps		12Mbps	
<b>Upstream Speed*</b>	up to 2Mbps		up to 10Mbps	
<b>Monthly download usage</b>	50GB	100GB	200GB	500GB
<b>One off Activation Fee</b>	£85.00			
<b>Hardware Requirements</b>	You will require a suitable Fibre Broadband Router to receive these services. Please see page 3 for details.			
<b>Contract</b>	12 month minimum contract			
<b>Support</b>	Installation and first line support from Euro Business Solutions staff. Additional local call rate support direct to ISP Technical available between 8am and 8pm, Monday to Friday, and 9am and 5pm on Saturdays and Sundays.			
<b>Payment</b>	Monthly in advance by Direct Debit taken on 15 <sup>th</sup> of month prior to month of service.			

If you would like to have your fibre broadband connection supplied by Euro Business Solutions Ltd. Fill in the details below and fax to 01875 614680 or email it to sales@eurobs.co.uk

<b>Company Name:</b>			
<b>Contact:</b>			
<b>Address 1</b>			
<b>Address 2</b>			
<b>City</b>		<b>Post Code</b>	
<b>Tel No for Broadband</b>		<b>Email</b>	
<b>What Service interests?</b>			
<b>Who is your existing supplier?</b>			

\*\* Our fibre broadband services will deliver a best efforts minimum downstream throughput of either 12Mbps or 16Mbps  
 \* Expected downstream and upstream speeds are largely determined by the line length. Estimated speeds can be determined prior to purchase.



### Fibre Broadband Business Benefits

Fibre broadband offers faster download speeds so your business can get more out of its internet connection than ever before. Upload speeds are up to ten times faster than our current broadband speeds increasing from around 1 Mbps to "Up to 10Mbps"! Download speeds increase to "Up to 40Mbps" with a best efforts minimum downstream throughput of either 12 or 16Mbps ensuring a level of performance even at times when the network is busy.

### Fibre Broadband Service Features

- Unlimited uploads
- Choice of 1 or 8 static IP addresses
- 11 POP3 Mailboxes
- 2GB Web space
- Back-up dial-in account
- Global access to your email with Webmail

### Important information about ordering Fibre Broadband

Please note the following before placing an order for a Fibre broadband service:

#### Not in an enabled area?

Please note that Fibre Broadband services are not yet available to everyone.

BT are carrying out a nationwide rollout with the aim of providing access to Fibre Broadband to two-thirds of UK premises by 2015. It is important to note that not everyone in an upgraded exchange area will be able to access fibre broadband services. This is due to some street cabinets in that area not being scheduled by BT to be upgraded. Also some locations within any given exchange area will not have new street cabinets installed in their vicinity.

In order to receive Fibre broadband your premises will need to be connected to a street cabinet and not directly into the exchange. You will also need to be close enough to a cabinet to ensure a minimum 15Mbps service before your order can be placed.

#### Variations in download and upload speeds

We provide FTTC Fibre Broadband products as an "up to 40Mbps" service. Speeds vary significantly depending on the length of your line from the street cabinet to your premises. Typically a Fibre Broadband service will only be offered if a minimum 15Mbps sync speed can be delivered.

The following conditions can affect the actual speeds received:

- Time of day – at busy times such as early evening, connections can slow down.
- Wireless network – a wired connection will provide the fastest speeds. Connecting wirelessly can slow down your download and upload speeds depending on the router used and the location of your devices
- Contention – as more users take up Fibre Broadband services, the speeds you experience in several months time may not be the same as those you experience initially.

#### BT Line

You will need a BT line at your premises for the service to be provisioned.

#### Installation



Installation of Fibre Broadband requires an onsite visit by an engineer. Please make sure that someone is available at the premises at time of installation. At the time of placing your order you will be offered an available appointment date and a choice of an AM or PM slot.

# FIBRE BROADBAND HARDWARE

For larger businesses please ask about our SDSL and leased line solutions.

To connect your Fibre Broadband service you require a compatible router with an Ethernet WAN port that has the capability to dial PPPoE. We regularly and extensively test a wide range of routers for use with our fibre broadband services. Currently we recommend two routers.

Our Netgear router is suitable for customers that require only 1 IP address (most home users), however if you are currently using or have a future requirement for multiple IP addresses then you will should order our DrayTek router which is capable of performing routed IP. Both routers are supplied pre configured with your fibre settings.

	NETGEAR WNR2000	DRAYTEK VIGOR 2920N
		
Recommended Number of Users	Up to 4	Unlimited
Price including pre configuration*	£115.00	£285.00
Wireless	✓	✓
SPI Firewall	✓	✓
ADSL/2/2+ compatible	-	With modem
Fibre Broadband Compatible	✓	✓
VPN	-	32 tunnels
NAT Configuration	✓	✓
Routed IP	-	✓
Dual WAN Router		✓
LAN Ports		4 x Gigabit
Apple MAC Compatible	✓	✓

\*Excl shipping/delivery and VAT